1. Introduction

These terms and conditions apply to all parking at Greenville-Spartanburg International Airport (GSP) parking facilities, including (a) parking lot reservations made on the official Greenville-Spartanburg International Airport website (gspairport.com or park.gspairport.com/GreenvilleBooking/), and (b) self/drive-in parking, where a vehicle enters a GSP parking facility without a reservation.

By making a reservation, or by entering any GSP parking facility, you agree to be bound by these terms and conditions, as well as any rules posted on site.

2. General

2.1 These terms and conditions ("Terms") apply to (a) all parking reservations made through the websites noted above, and (b) all drive-up parking, meaning any vehicle that enters a GSP parking facility without a reservation. For reservations, the version of these Terms in effect at the time your reservation is made applies to that reservation. For drive-up parking, the version of these Terms in effect at the time your vehicle enters the parking facility applies.

These Terms may be revised from time to time without notice. The current Terms are available at all times on the websites and are referenced on the entry ticket issued at each parking facility. It is your responsibility to regularly check these Terms each time prior to the use of the websites. If you are dissatisfied with any of the terms and conditions in these Terms, your sole and exclusive remedy is to discontinue using any parking services at the Airport, including the websites.

BY MAKING A RESERVATION, ACCESSING THE WEBSITES, OR ENTERING ANY GSP PARKING FACILITY, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTAND, AND AGREE TO BE BOUND BY THESE TERMS, AS WELL AS ANY RULES POSTED AT THE PARKING FACILITY.

By accessing the websites or clicking on a link to any information provided on them, you will be deemed to have acknowledged and agreed as follows: (1) you understand the provisions of and agree to all of the Terms; (2) you will not distribute any information provided on the websites except in its entirety; (3) you will not forward, distribute or otherwise use any information provided on the websites, including by hyperlink, without including the text of this legal disclaimer and these Terms; (4) your use of the websites and the information provided on them shall conform to all applicable laws and regulations; and (5) you shall not violate the rights, including any intellectual property or other rights in or to the information provided on the websites, of Greenville-Spartanburg Airport District ("District") and any third-parties. In no event may you sell any information provided on these websites.

2.2 In these Terms, references to "the Airport" or "the District" are references to the Greenville-Spartanburg Airport District. "You" and "your" refer to any person who makes a parking reservation or who parks a vehicle in a GSP parking facility, including the driver and registered owner of the vehicle. "We" and "us" refer to the District/Airport. "Reservation customers" are those who reserve parking through the websites, and "drive-up customers" are those who enter a GSP parking facility without a reservation. By making a reservation, accepting an entry ticket, or entering any GSP parking facility, you agree to be bound by these Terms.

2.3 The Airport reserves the right, without notice, to amend the specification of the products or services presented on this site and to discontinue any product or service and all reservations are subject to this right.

2.4 These Terms, together with any other terms referred to in them, any terms presented during the reservation process (including those available online from third-party operators), any terms printed on the entry ticket, and any rules posted at the parking facility, constitute the entire agreement between you and the District with respect to parking services.

2.5 Parking is available on a first come, first serve basis and is subject to availability. For drive-up customers, entry to a parking facility does not guarantee that a space will be available, and the Airport may close any parking facility to drive-up customers when it reaches capacity. The District reserves the right, if prevented from supplying the pre-book parking for any reason, to cancel your reservation or at our option provided a suitable alternative parking location at no extra charge. We will attempt to provide as much notice as is possible. Where this is not possible, or alternative parking is not available, we will cancel the reservation and refund the payment received for the reservation to the credit/debit card used for payment, but will not be responsible for any other costs, which you may incur as a result.

2.6 The Airport is providing parking services only and is not responsible for any costs, compensation, or expenses relating to flights or other services you may have arranged. You are responsible for ensuring that you allow sufficient time for parking, transfer to terminal, airport procedures (including but not limited to checking –in and security) and any subsequent flight/travel arrangements.

2.7 No person has any authority to vary or alter these Terms and Conditions unless such variation is in writing, and signed by the Airport President/CEO, or designee.

2.8 We strive to provide satisfactory service to all customers. Should you need to contact the Airport regarding your parking reservation or stay, or would like to submit a complaint or comment, please contact a parking representative at 864-662-4311 or by email at gspparking1@lazparking.com

3. Reservations

Sections 3 through 6 apply only to reservation customers.

3.1 Reservations can be made only by persons aged 18 years or over and have the legal capacity to do so under applicable law. By using the service or website, you represent and warrant that you have the legal capacity to enter into and abide by all Terms.

3.2 You are making a reservation for the car parking product at that Airport as described on the websites for the dates and times confirmed in the online reservation process and set out in your reservation confirmation. The date of the reservation is the date of confirmation of the reservation by email. Your reservation is only valid for the designated lot you chose during the reservation process. Any additional charges incurred as a result of non-compliance with entry/exit instructions or use of a different lot will not be refunded.

3.3 Reservations must be made at least **3** hours prior to your arrival time at the Airport. All reservations are subject to availability and the Airport reserves the right to withdraw availability at their entire discretion for a given date.

3.4 When you pre-book parking via our websites you will be given a unique reservation reference number, you will need this if you want to make any changes to your reservation.
3.5 You must not resell or transfer any reservation (in whole or in part). Any such resale or transfer shall render the reservation null and void and will not be refunded.

3.6 The price you pay is the price accepted and confirmed to you during the online or phone reservation process. All prices are in dollars (USD). The price you pay is fixed for the duration of your stay in the lot. The reservation is valid for a single entry and exit during the dates you have booked.

4. Reservation Payment

4.1 Payment must be made in advance and online. Payment may be made using one of the payment methods set out on the websites. We reserve the right not to fulfill your reservation if your card is declined for any reason, if the payment card has been used fraudulently or without the cardholder's permission, or if you are under the age of 18.

4.2 When you have completed your reservation, having provided all of the necessary details, we will send you email confirmation of your reservation. You are responsible for supplying a valid email address and we cannot be held responsible for non-delivery due to transmission failure or an incorrect address details provided by you.

5. Reservation Cancellations and Amendments

5.1 You can cancel your reservation up to 2 hours before the parking arrival date & time. If you did not purchase cancellation protection, then you will be charged the full reservation amount. With cancellation protection you can cancel your reservation up to the parking arrival date/time and will be refunded the full reservation amount, excluding the cancellation protection fee.

5.2. You can amend your reservation up to 2 hours before the parking arrival date & time free of charge.

5.3 You can cancel/amend your reservation by visiting the websites you used to book and select "Manage My Reservation." You can also click "Manage My Reservation" in your confirmation email to cancel/amend your reservation.

5.4 No refund will be given for any days booked and left unused, if you make any other changes after your arrival date, or if you do not use your reservation, unless you have amended OR canceled the reservation.

5.5 If the Airport cancels your reservation for a reason within their direct control and not due to an event beyond their control then you will be refunded the amount received from your pre-reservation on the card on which payment was made.

6. Reservation Entry/Exit Procedures

6.1 You must enter/exit the parking lot following the instructions provided to you in your e-mail confirmation and on the parking reservation confirmation page.

6.2 Your reservation is only valid for your designated lot on the specified dates. Any additional charges incurred as a result of non-compliance with entry/exit instructions or use of a different lot will be payable upon exit of the lot and will not be refunded.

7. Drive-Up Parking
This Section 7 applies only to drive-up customers.

7.1 Drive-up customers must take an entry ticket when entering the parking facility. The entry ticket, together with these Terms, constitutes your parking contract. Acceptance of the entry ticket constitutes agreement to these Terms. The entry ticket must be kept and presented at exit.

7.2 The entry ticket grants a license to park one vehicle within the boundaries of one marked space, in a designated parking area, at posted rates and at the vehicle owner's sole risk. Any vehicle or vehicle combination that cannot be parked entirely within a single marked space, including but not limited to vehicles towing trailers, oversized vehicles, and vehicles occupying more than one space, may not be parked in any GSP parking facility without prior authorization from the Airport. The Airport may grant or deny authorization at its sole discretion, and any authorization may be subject to such rates, fees, locations, and conditions as the Airport may set. Any vehicle parked in violation of this section may be charged the applicable rate for each space occupied and may be removed at the owner's risk and expense.

7.3 The entry ticket is issued as your parking contract and to record your time of entry. It is not a claim check. Only a license to park is granted, and no bailment is created. The Airport does not guard or assume care, custody, or control of any vehicle or its contents, and is not responsible for fire, theft, damage, or loss. The vehicle owner alone is responsible for parking and locking the vehicle.

7.4 Parking charges are calculated from the time of entry recorded on the entry ticket, at the rates in effect at the time of entry. Current rates are published on the websites and posted at the parking facility upon entry.

7.5 Payment is due upon exit and is only accepted via credit or debit card. Cash or check payments will not be accepted.

7.6 If the entry ticket is lost or cannot be presented, a lost ticket fee of the applicable daily maximum rate for each day the vehicle is determined to have been parked will apply. The Airport may use available records, including license plate recognition data, to determine the vehicle's length of stay.

7.7 Drive-up parking is valid for a single entry and exit. Re-entry requires a new entry ticket and begins a new parking session.

7.8 Entry to a parking facility does not guarantee that a space will be available. The Airport may close any parking facility to drive-up customers when it reaches capacity.

8. Parking Lot Conditions of Use

8.1 You acknowledge that you enter into the reservation and use the parking facilities on the basis of these Terms. You agree to hold harmless and indemnify the Airport, the Airport Commission, each member of the Commission, the Airport's employees, officers, directors, agents, successors, assigns, and authorized volunteers (collectively, "Indemnitees") for any act or omission on your part, or on the part of your passengers, while using the websites, the parking facilities at the Airport, or for any losses Indemnitees may suffer with respect to any breach of these Terms, including but not limited to Overstay charges (defined below) and charges for breaching the parking lot terms including leaving the lot without paying any unpaid charges which are due..

8.2. If a customer stays up to 2 hours beyond the exit time specified during the reservation process you will not be charged an additional fee. If, however, you leave the parking lot more than 2 hours after the exit time specified at time of reservation you will be charged an Overstay fee.

8.3 Overstay charges will assume the rate of the lot your car is parked in. The Airport parking lot rates can be found at gspairport.com.

8.4 The Overstay charge must be paid in full before you leave the lot. Please note that this extra charge applies irrespective of the reason for your delayed return to the lot, unless your delayed return is caused by the negligence of the Airport.

8.5 All vehicles are parked at the owner's risk. When you have parked your vehicle, it is your responsibility to:

8.5.1 Lock your vehicle securely;
8.5.2 For Valet reservations only, hand your keys to the Valet attendant;
8.5.3 Fully close all windows of your vehicle;
8.5.4 Apply your handbrake properly, if necessary;
8.5.5 Engage any steering lock, alarm or immobilizer you have;
8.5.6 Do not leave any animal or person in your vehicle;
8.5.7 Remove your possessions and ensure that any possessions you decide to leave in your vehicle are placed in a secure area and are not on display.

8.6 The Airport is not responsible for any loss or damage whatsoever occurring to your vehicle or possessions within it. The Airport does not accept any valuables or other articles for safe keeping or custody.

8.7 Where CCTV cameras are installed in the lots they are used to assist in the proper running of the lot. The CCTV cameras may also act as a deterrent to criminal activity. However, the Airport does not make any representation or warranty as to the extent of coverage provided by the cameras and no guarantee is given as to the security of your vehicle in lots where CCTV is installed. If you believe that criminal damage has been caused to your vehicle/property you should immediately report this to the police.

8.8 Vehicles must be parked, wholly, in the appropriate marked spots only. Additionally, vehicles must be parked in a manner so as not to cause any obstruction to other users or

occupy more than one space. A reservation or entry ticket licenses you to park one vehicle in one designated space at your sole risk and at posted rates.

8.9 Trailers, oversized vehicles, campers, recreational vehicles, and any other vehicle or vehicle combination that cannot be parked wholly within a single marked space are not permitted in any GSP parking facility without prior written authorization from the Airport. The Airport may grant or deny authorization at its sole discretion, and any authorization may be subject to such rates, fees, designated locations, and conditions as the Airport may set. Any vehicle parked in violation of this section may be charged the applicable rate for each space occupied and may be removed from the parking facility under Section 8.13, at the owner's risk and expense.

8.10 You must comply with all directional signage and other instructions when in the parking lots.

8.11 For Valet reservations and drive-up stays only, you should ensure that you only leave your ignition key, the key to your driver's door and the key for any security or immobilization device fitted to your vehicle with the attendants. The Airport accepts no liability for any loss or damage suffered by you where you leave other keys with us.

8.12 For Valet reservations and drive-up stays only, by leaving your vehicle with the Valet attendant, you represent and warrant that the vehicle is and at all times while in our custody in proper working order, has a valid registration, and is properly insured so as to comply with all relevant laws, rules, and regulations. You hereby indemnify the Airport for all claims, losses, damages, costs and expenses suffered by the Airport arising from any breach of this representation and warranty. You accept liability for all harm suffered by third parties as a result of any breach of this representation and warranty.

8.13 The Airport reserves the right to refuse the admission of any vehicle to the parking lot for any reason whatsoever and may remove from the parking lot or move within the parking lot, any vehicle by whatever method we consider reasonable. Any vehicle parked in violation of these Terms, including but not limited to Sections 8.8, 8.9, 11.2, 11.3, and 11.6, may be towed or removed at the owner's risk and expense, and the owner is responsible for all towing, storage, and related costs, together with any unpaid parking or violation charges.

8.14 The Airport reserves the right to move vehicles within the parking lot, by driving or otherwise, to such extent as is reasonably necessary for the purposes of safety to persons or property to avoid obstruction or for the more efficient arrangement of its parking facilities.

8.15 The Airport additionally reserves the right, where the parking lot is to be closed either permanently or temporarily in whole or in part or is evacuated in cases of emergency, to remove any vehicle at any time to any other reasonably convenient parking facility within the control of the Airport or otherwise as may be expedient.

8.16 Except as authorized under Section 8.9, no vehicle shall be towed into any lot at the Airport and no work on or cleaning of vehicles by users or their agents is permitted in any lot at the Airport.

8.17 No activity in connection with the selling, hiring or other disposal of vehicles shall be carried out in any lot at the Airport.

9. Damage Notification and Complaints Procedure

9.1 The Airport does not accept liability for any damage to your vehicle (whether caused accidentally or by way of vandalism) while the vehicle is parked in any parking lot at the Airport.

9.2 If you wish to submit a complaint about the service that you received, please contact a parking representative at 864-662-4311 or by email at gspparking1@lazparking.com

9.3 If you damage another customer's vehicle you should report the matter to the Airport giving the license plate numbers of both vehicles. You must also notify the owner of the other vehicle by leaving a note on the windshields of their vehicle providing your vehicle and contact details and any other details that are relevant to the incident and/or that are required by law.

9.4 Damage to Airport Property. You are responsible for any damage to Airport property caused by you, your passengers, or your vehicle while using any GSP parking facility, including but not limited to gates, gate arms, ticket and payment equipment, barriers, signage, lighting, pavement, structures, landscaping, shuttles, and other vehicles or equipment owned or operated by or on behalf of the Airport.

9.4.1 You must immediately report any damage you cause to Airport property to Airport staff or by the contact methods listed at gspairport.com. Failure to report damage does not relieve you of liability for it. If you fail to report damage, or leave the parking facility without reporting it, the Airport may, in addition to the costs recoverable under Section 9.4.2, assess a ticket violation at an amount designated by GSP Police Department. The Airport may assess and invoice these amounts after you have left the parking facility, using the records described in Section 9.4.4, and the vehicle may be restricted under Section 11.6 until they are paid in full.

9.4.2 You agree to pay the Airport the full cost of repairing or replacing damaged property, including all related costs such as labor, parts, equipment rental, temporary measures, inspection, and administrative costs, as well as any parking revenue lost while the damaged property or affected spaces are out of service.

9.4.3 You acknowledge that the full extent of damage may not be immediately visible or known at the time of the incident and may only become apparent through later inspection, testing, or operation of the affected property by a certified professional. The Airport may assess and recover the cost of any such damage reasonably attributable to the incident, whenever it is discovered. No inspection, assessment, estimate, invoice, or payment made at or near the time of the incident limits your liability for damage discovered later.

9.4.4 The Airport may identify you and determine responsibility for damage using any available records, including but not limited to CCTV footage, license plate recognition data, entry tickets, reservation records, transaction records, and equipment logs.

9.4.5 Your exit from the parking facility, payment of parking charges, or the Airport's failure to assert a claim at the time of the incident does not waive any of the Airport's rights under this section. The Airport reserves the right to pursue recovery of all

amounts owed to the fullest extent permitted by law, including through collections or legal action, and you agree to pay the reasonable costs of collection, including attorneys' fees, to the extent permitted by law.

10. Disposal of Abandoned Vehicles

10.1 A vehicle may be deemed abandoned if:

10.1.1 for reservation customers, the vehicle remains in the parking facility for longer than the specified exit date and time; or

10.1.2 for drive-up customers, the vehicle remains in the parking facility for more than 30 consecutive days; unless, in either case, you have provided written notice to the Airport, using the contact methods listed at gspairport.com, stating the vehicle's license plate number, its approximate location within the parking facility, the reason for the delay, and the expected return date.

10.2 Parking charges continue to accrue at the applicable rate for the entire time the vehicle remains in the parking facility, including any period after it is deemed abandoned.

10.3 The Airport reserves the right to remove, or to engage or permit a lawful authority to remove, any abandoned vehicle, and to store or dispose of it, as permitted by law. All costs of removal, storage, and disposal, together with any unpaid parking charges, are the responsibility of the vehicle owner.

11. Parking Contraventions

11.1 In using the lot, you agree to abide by any additional terms that may be displayed in or around the parking lot. If on entry to the lot, you are not willing to abide by the additional terms then please leave the parking lot immediately.

11.2 You must not park in a space designated for a specific purpose unless you are entitled to do so (for example, parking in an accessible space without a valid disability placard or license plate displayed). You must park within a marked space and comply with all signs and instructions in the parking facility.

11.3 The following activities are not permitted in any GSP parking facility, and the Airport reserves the right to refuse use of the parking facility to anyone who carries them out:

11.3.1 conducting any service work, cleaning, or repairs on your vehicle;

11.3.2 carrying out any business activity, including but not limited to selling, hiring, or otherwise disposing of your vehicle;

11.3.3 filling or emptying fuel tanks;

11.3.4 misusing or damaging any part of the parking facility;

11.3.5 parking outside a designated parking space appropriate to your vehicle, or otherwise than as instructed by parking staff;

11.3.6 driving dangerously or too fast;

11.3.7 making unnecessary noise or causing a nuisance, including playing music in a way that disturbs other users of the parking facility or people living or working nearby;

11.3.8 commercial filming or photography without prior authorization from the Airport;

11.3.9 cooking or lighting fires;

11.3.10 using the living facilities of any camper or recreational vehicle, including but not limited to the toilet, bathroom, and kitchen;

11.3.11 doing or attempting to do anything that is a criminal offense;

11.3.12 spending excessive time in your vehicle in the parking facility, as determined by the Airport, including sleeping in your vehicle.

11.4 Damage to Airport property is governed by Section 9.4.
11.5 If you park in a space designated for a specific purpose without being entitled to do so, or park outside a marked space, the Airport may assess a violation charge of $25 in addition to any applicable parking charges. The Airport may require payment of this charge on exit from the parking facility. This charge is in addition to, and does not limit, any penalties or enforcement action by law enforcement, or the Airport's rights under Sections 8.9 and 8.13.

11.6 The Airport may restrict any vehicle, identified by its license plate or other means, from using any GSP parking facility if the vehicle, its owner, or its driver has violated these Terms, including but not limited to failing to pay parking charges, violation charges, or damage costs; avoiding or attempting to avoid payment; or engaging in any activity prohibited under Section 11.3. A restricted vehicle may be denied entry to any parking facility, and any existing or future reservation associated with it may be canceled, with a refund of the reservation amount less any amounts owed to the Airport. The Airport may lift a restriction at its sole discretion, which may require payment in full of all outstanding amounts.

11.7 All parking charges, overstay charges, and violation charges must be paid in full at the time of exit. The Airport does not accept promises to pay, IOUs, or any other form of deferred payment. Any amount left unpaid at exit remains owed to the Airport, may be pursued under Section 9.4.5, and may result in restriction under Section 11.6.

12. Events Beyond the Airport's Control

12.1 The Airport does not accept liability for any failure to perform obligations due to an event beyond their reasonable control. A non-exhaustive list of such events includes war or threat of war, riots, civil or military disturbances, emergencies, work stoppages, accidents, terrorist threats or activity, industrial disputes, natural and nuclear disaster, acts of God, fire, flood,

earthquakes or other casualties, adverse weather conditions, government regulations, closure or congestion of the Airport, and / or cancellation or changes of schedules by airlines.

12.2 Except as expressly stated in these Terms, the Airport shall not be obligated to either refund any pre-payment by you or make any other change to your reservation in the event that you wish to amend or cancel your reservation due to an event of the kind listed in paragraph 12.1.

13. Information We Collect

13.1 When you use the websites, information may be collected and stored, including your name, mailing address, email address, mobile number, vehicle license plate number, and payment card details (credit card number, cardholder name, and credit card expiration month). If you make a reservation online as a guest, the same information may be stored except your credit card number. Payment card information is processed and stored by the Airport's third-party payment processor; the Airport does not have direct access to your credit card information.

13.2 The websites may collect and store your information that your Web browser sends when it requests a Web page including: The name, domain and numerical (IP) address of the computer from which you access the Internet; the date and time you accessed the website; the Internet address of the Web page you came from; the page you requested and the amount of data sent to your computer; and information identifying your browser software, operating system, and device type.

13.3 The Airport may develop summary reports, or logs, from the information collected. These logs may be analyzed periodically to study site usage over time and improve the site's organization, performance and usefulness. The raw data used to develop these logs may be erased periodically as a part of routine system maintenance.

14. Electronic Mail

14.1 When you send the Airport personal identifying information via E-mail, the Airport may use it to respond to your request. The Airport may forward your E-mail to other Airport employees or subcontractors who are better able to answer your question. The E-mail itself may be retained as may be required by South Carolina law and regulations governing the retention of public records.

15. Account Registration and Eligibility
Sections 15 through 18 apply only to reservation customers.

15.1 The Airport parking rewards program is open to anyone who creates an account with the pre-book system. Communications about the program, including changes, primarily will be electronic by e-mail. By joining the program, by using this program, you agree to the terms and conditions of the program. Your membership is nontransferable and is subject to present and future program rules. Membership begins when you activate your account at the Airport.

15.2 The Airport may, at any time, terminate or modify the program by posting the changes to these Terms. All Registered Users of this web site agree that their access to and use of this web

site are subject to the terms and conditions set forth herein and all applicable laws. Any access is undertaken at the user's own risk.

16. Point Earning and Redemption

16.1 Points are only earned for bookings that display the amount of points that will be earned for the individual product. Already discounted products may not earn points, for example (***reserving in the economy lot and then upgrading to the garage or valet at a reduced rate***). Points are only earned at the conclusion of a reservation which can vary per registered user. Points are redeemable for registered users upon completion of a reservation. Points are not transferable and may only be used by the registered user to whom they are issued. Points have no monetary value except to the extent specifically provided for by a reward. Points earned will expire **one year** from date earned. Any points not redeemed before termination or account deactivation are forfeited.

17. Rewards User Account - Cancellation and Termination

17.1 The Airport reserves the right, without prior notice, to discontinue or change the program and/or terms and conditions at any time. If the program is suspended or terminated, any unredeemed points will expire at the date of termination. All questions or disputes regarding eligibility for this program, the eligibility of rewards, the availability of points, or terms and conditions of the program will be resolved by the Airport at its sole discretion. You may cancel your account at any time. Upon cancellation your account will be deactivated. If your account is canceled or deactivated, you will not receive the point to cash equivalent for unredeemed points. Points have no cash value outside the use of the rewards program. Any remaining points will be forfeited. If you cancel your account, or if your account is terminated, all personal information used to create your account will be removed from the website and permanently erased from our records.

18. Rewards Account Communications

18.1 You may view your rewards account activity online via the website listed herein. When you visit this web site or send emails to us (gspparking1@lazparking.com), you are communicating with us electronically. You consent to receive communications from us electronically. We will communicate with you by email or by posting notices on this web site. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing. For information about your rewards account, contact a parking representative at 864-662-4311 or by email at gspparking1@lazparking.com.